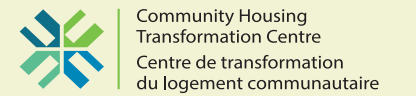


SRO HUB TENANT ORGANIZING ROADMAP

Create in collaboration between the DTES SRO Collaborative Society and the Community Housing Transformation Centre

This roadmap shares the steps the Downtown Eastside SRO Collaborative Society (SRO-C) has taken in developing its unique and innovative SRO Hub tenant organizing program. Whether you work with a tenant organizing group, are a housing policy-maker, or are a tenant yourself, this roadmap can help you develop a robust tenant-led strategy for system change. Though this roadmap is primarily intended to support tenants living in low-income privately-owned buildings, these steps can be adapted and implemented in any context where tenants want to gain more control over their living environments.

Each step of the roadmap is accompanied by a linked How-To document and a Video. Enjoy!



HOW-TO VIDEO COMMUNITY ORGANIZING



1



WHAT IS THE SRO HUB?

The SRO Hub is a place-based community organizing program created in 2019 by the Downtown Eastside SRO Collaborative Society (SRO-C). The SRO Hub program supports tenants living in low-income privately-owned SRO buildings in Vancouver's Downtown Eastside neighbourhood. Tenants provide peer support initiatives to each other in order to improve the habitability and affordability of their buildings, and to increase the health sense of safety, and sense of belonging of themselves and their neighbours. By collectively organizing as a community, tenants build the networks and capacity to assert more self-determination over their buildings in the long-term. The SRO Hub program currently operates in 8 buildings.

PARTNERSHIP DEVELOPMENT

HOW-TO VIDEO



2



HOW-TO VIDEO TENANT LEADER IDENTIFICATION



3



TENANT-BASED INITIATIVES

HOW-TO VIDEO



4



HOW-TO VIDEO DATA COLLECTION

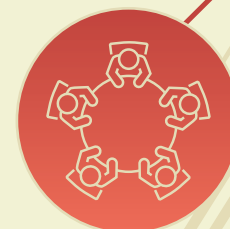


5



TENANT-DECISION MAKING CAPACITY

HOW-TO VIDEO



6



HOW-TO VIDEO EVALUATION



7



WHAT IS AN SRO?

An SRO is a form of low-income housing with a long history in Vancouver's Downtown Eastside (DTES) neighbourhood. Meaning Single Room Occupancy, these former hotel rooms built in the early 1900s have a common size of 100 square feet, with no private bathrooms or kitchens. Over time, they have defaulted to serve as housing for people on fixed incomes who can't afford housing elsewhere and who experience exclusion at the intersection of many systems.